

Mack Assembly Community Hotline

Your voice matters! Stellantis has established a toll-free community hotline to address concerns related to potential odors from our local operation.

Call (833) 310-2313

Operators will answer calls weekdays from 8 a.m. to 6 p.m. Outside of these hours and on weekends, calls will go to a voicemail system, which will automatically send an email to our team to indicate that a message has been left.

Whether talking to an operator or leaving a message, it is important to provide as much information about the issue as possible, such as:

- When did you smell the odor?
- What does the odor smell like to you?
- Where were you located when you smelled the odor (street address or cross streets)?
- How long did you smell it and did it come and go?
- Did you notice any specific activities at the site while you smelled the odor?
- What were the weather conditions at the time you smelled the odor?

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With your help, we can take actions as necessary to keep the community enjoyable.